



Cancellation/Refund Policy

If you purchase tickets and are unable to submit photos due to technical difficulties, you may request to cancel your ticket for a full refund, within 72 hours of your purchase. Cancellation requests made after 72 hours of your purchase may not receive a refund. When you purchase tickets, you agree to these terms.

Other purchases or payments of any kind for any purpose are not entitled to a refund. If you feel you should be granted a refund, contact customer service at NewEnglandWoodcarvers@gmail.com and write "Refund Request" in the subject line. Requesting a refund does not guarantee that a refund will be granted. New England Woodcarvers, Inc. will review all requests and determine if a refund is warranted. New England Woodcarvers, Inc. reserves the right to make decisions regarding refunds, and we will do so in a fair and impartial way.